

29/Oct/2024

From

Bhushan Patil

Patient son (Narayan Patil)



सिद्धगिरी
हॉस्पिटल
ॲंड रिसर्च सेंटर

To,
Siddhagiri Hospital, Kolhapur
SAHSCAR.

Dear All,

I would like to take this opportunity to express my heartfelt gratitude & appreciation for the exceptional care & support I recd. during my father's brain surgery. Under the expert guidance of Dr. Shivshankar Morjake sir, I experienced a level of professionalism & compassion that truly made a difference in my father's recovery journey.

Acknowledgment of Medical Staff.

- First & foremost, I extend my deepest thanks to Dr. Morjake, sir, whose surgical expertise & reassuring demeanor instilled in me confidence in my father throughout the entire process. His meticulous approach not only ensured a successful surgery but also provided me with peace of mind during a challenging time.

- I would also like to recognize the outstanding contributions of the hospital staff, including ~~Amor~~ Pa chavan, Sanjay Patil who were instrumental in facilitating smooth communication & co-ordination during my stay. Their dedication to patient care was evident in every interaction.

- Additionally, I want to commend the nursing staff for their unwavering support & attentiveness. The nurses played a crucial role in monitoring my father's progress & addressing any concerns promptly. Their kindness made a significant impact on my overall experience.

Special thanks are due to Mr. Gune sir, & Dr. Bhutayniya for their invaluable assistance during my father's treatment. Their expertise complemented that of Dr. Marjake sir, creating a comprehensive core team that prioritized my ^{father's} well-being.

Areas for Improvement
While my experience was largely positive, I believe there are areas where Hospital could enhance its operations further. One notable concern is the system integration regarding file management & documentations processes. Streamlining these systems could significantly reduce delays & improve efficiency in patient care.

Moreover, attention should be given to medicine control & proper costing transparency. Clearer communication regarding medication costs would alleviate potential confusion for patients & their families.

Another area that requires improvement is the facilities available for ICU patients relatives. Enhancing accommodations such as comfortable waiting areas or food facilities would greatly benefit families during stressful times.

In conclusion, I am immensely grateful for the exceptional care provided by Dr. Shivshankar Marjake sir & his dedicated team at hospital.

Thank you once again to everyone involved in my father's treatment. Your hard work does not go unnoticed.

Highly recommended for other patients, who deal with medical issues.

Thanks & Regards
Prati, Bhushan